



Impact Financial Systems

AUTOMATION DELIVERED

## Position Title: Business Analyst / Engagement Manager

Position Status: Full Time

Position Location: Davidson, NC

### About Impact Financial Systems

IFS delivers high-performance business process automation solutions that meet our clients' unique needs through a combination of our best-in-class solutions, technology and services. As a growing software company, IFS offers a fast-paced work environment and expanding career opportunities, along with a casual work environment. The company has been recognized by the Charlotte Business Journal and the Great Places to Work Institute as an employer with exception benefits and workplace culture.



### Position Description

IFS has an immediate need for an experienced Business Analyst/Engagement Manager with exceptional process design and communication skills and the desire to help customers improve their business processes. This role is responsible for leading in the design and delivery of business process solutions in client consulting engagements through direct communications with clients, analysts, and developers, and basic project management. Typical tasks include facilitating JAD sessions, developing prototypes using our unique software tool, designing solutions and workflows, and documenting business processes.

### Qualifications

- Outstanding analytical, interpersonal and communication skills
- Bachelor's or Master's Degree in Business, Finance, Insurance, Accounting, Management Information Systems, Computer Science or Mathematics
- 2+ years of experience in hands-on BPM analysis, process and requirements definition and mapping, analysis, design and implementation
- 2+ years of experience in project planning and working with clients
- Relevant financial services and/or insurance industry background preferred
- Willingness to work independently and learn new technologies
- Candidates must be permanently authorized to work in the US

### How to Apply

To apply, send your resume and cover letter to [careers@ifsautomation.com](mailto:careers@ifsautomation.com).

Impact Financial Systems  
721 Jetton Street, Suite 300  
Davidson, NC 28036  
[www.ifsautomation.com](http://www.ifsautomation.com)



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## **An Employee Focused Workplace**

The IFS business model leverages a great tool in the hands of great people -

- Talented software developers who build the IFS Platform's capabilities
- Strong project managers with brokerage experience to deliver projects
- Capable business analysts with excellent critical thinking and problem solving skills

Our success and ability to grow is directly linked to our ability to attract and retain great people. Therefore, we have worked to create a culture and workplace environment that employees look forward to being a part of, **earning us recognition as a "Best Places to Work" company** by the Charlotte Business Journal two years in a row!

IFS prides itself in offering:

- A strong pay scale with unlimited opportunity for growth and advancement
- Fully paid health, dental, disability and life insurance for all full-time employees
- Participation in the company 401(k) plan with an automatic 3% company contribution
- Creative benefits designed to help promote an employee-focused environment, such as weekly company-provided lunches and Monday morning breakfasts
- New facilities and technology tools that encourage collaboration, innovation, and creativity among employees
- A modern and open work environment designed for a wide range of personnel including executive, technology, professional services and support staff

**Learn more about our Employee-Focused Workplace at [IFSAutomation.com/Careers](https://www.ifsautomation.com/Careers)**